6:27 a.m.

cell phone call: Deena: Hello Tom: Deena

Deena: Tom, are you O.K.?

Tom: No, I'm not. I'm on an airplane that has been hijacked.

Deena: hijacked?

Tom: Yes, They just knifed a guy.

Deena: A passenger?

Tom: Yes.

Deena: Where are you? Are you in the air?

Tom: Yes, yes, just listen. Our airplane has been hijacked. It's United Flight 93 from Newark to San Francisco. We are in the air. The hijackers have already knifed a guy, one of them has a gun, they are telling us there is a bomb on board, please call the authorities.

He hung up.

6:31 I call 911

6:34 The phone rang in on call waiting, Tom's cell phone.

Deena: Hello

Tom: They're in the cockpit. The guy they knifed is dead.

Deena: He's dead?

Tom: Yes. I tried to help him, but I couldn't get a pulse.

Deena: Tom, they are hijacking planes all up and down the east coast. They are taking them and hitting designated targets. They've already hit both towers of the World Trade Center.

Tom: They're talking about crashing this plane. (a pause) Oh my God. It's a suicide mission...(he then tells people sitting around him)

Deena: Who are you talking to?

Tom: My seatmate. Do you know which airline is involved?

Deena: No, they don't know if they're commercial airlines or not. The newsreporters are speculating cargo planes, private planes and commercial. No one knows.

Tom: How many planes are there?

Deena: They're not sure, at least three. Maybe more. Tom: O.K....Oo you know who is involved?

Deena: No.

Tom: We're turning back toward New York. We're going back to the World Trade

Center. No, wait, we're turning back the other way. We're going south.

Deena: What do you see?

Tom: Just a minute, I'm looking. I don't see anything, we're over a rural area. It's just fields. I've gotta go.

He hung up.

6:45 a.m.

Tom: Deena

Deena: Tom, you're O.K. (I thought at this point he had just survived the Pentagon plane

crash).

Tom: No, I'm not.

Deena: They just hit the Pentagon.

Tom: (tells people sitting around him "They just hit the Pentagon.")

Tom: O.K....O.K. What else can you tell me?

Deena: They think five airplanes have been hijacked. One is still on the ground. They believe all of them are commercial planes. I haven't heard them say which airline, but all of them have originated on the east coast.

Tom: Do you know who is involved?

Deena: No

Tom: What is the probability of their having a bomb on board? I don't think they have

one. I think they're just telling us that for crowd control.

Deena: A plane can survive a bomb if it's in the right place.

Tom: Did you call the authorities?

Deena: Yes, they didn't know anything about your plane.

Tom: They're talking about crashing this plane into the ground. We have to do

something. I'm putting a plan together.

Deena: Who's helping you?

Tom: Different people. Several people. There's a group of us. Don't worry. I'll call

you back.

6:54

Deena: Tom?

Tom: Hi. Anything new?

Deena: No

Tom: Where are the kids?

Deena: They're fine. They're sitting at the table having breakfast. They're asking to

talk to you.

Tom: Tell them I'll talk to them later

Deena: I called your parents. They know your plane has been hijacked.

Tom: Oh...you shouldn't have worried them. How are they doing?

Deena: They're O.K.. Mary and Martha are with them.

Tom: Good. (a long quiet pause) We're waiting until we're over a rural area. We're

going to take back the airplane.

Deena: No! Sit down, be still, be quiet, and don't draw attention to yourself! (The exact

words taught to me by Delta Airlines Flight Attendant Training).

Tom: Deena! If they're going to crash this plane into the ground, we're going to have do

something!

Deena: What about the authorities?

Tom: We can't wait for the authorities. I don't know what they could do anyway.

It's up to us. I think we can do it. Deena: What do you want me to do?

Tom: Pray, Deena, just pray.

Deena: (after a long pause) I love you.

Tom: Don't worry, we're going to do something.

He hung up